



HANDSCANNER

QUICKSTART GUIDE  

SCANNER

HANDSCANNER

± mid range



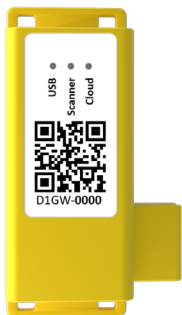
HANDSCANNER

● standard range



CONNECTIVITY DEVICE (OPTIONAL)

DATALOGIC GATEWAY



CHARGING STATION

DATALOGIC CHARGING STATION



WEARABLES

HAND TRIGGER



S,M,L
Trigger located on the index
finger. Clip left or right.

QUICKSTART GUIDE

01 : INSERT



Insert the HandScanner in the Hand Trigger.

02 : ACTIVATE



Press the textile trigger on the Hand Trigger for about 2 seconds to activate the HandScanner.

03 : CONNECT WITH PAIRING BARCODE: 3 OPTIONS



Scan the BLE HID Pairing Barcode.

or



Scan the Pairing Barcode on the top of the Datalogic Gateway.

04 : SCAN



Open the app symbol "Insight Mobile" on the mobile device and scan the Pairing Barcode.



Press the textile trigger. Aim at the barcode and scan.

05 : RELEASE



Use your fingers to press between HandScanner and the fastening rail of the Hand Trigger. Press the HandScanner up slightly and push it forward without scratching over the pins.

06 : CHARGE



The pins face down. Insert the HandScanner in the Datalogic Charging Station.

TROUBLESHOOTING

HANDSCANNER IS NOT WORKING

PROBLEM

HandScanner is not reacting /
HandScanner is not scanning
a barcode.

SOLUTION

Battery is not charged.
→ Charge the HandScanner in the Datalogic Charging Station for
at least 20 min.

Hand Trigger is defective.
→ Change the Hand Trigger.

Battery symbol of the HandScanner
flashes red.

Battery charge is low.
→ Charge the HandScanner in the Datalogic Charging Station for
at least 20 min.

HANDSCANNER SCANS BADLY

PROBLEM

The crosshairs (⊕ mid range) /
scan dot (● standard range) light up, but
the barcodes are hard to scan.

SOLUTION

HandScanner glass is dirty.
→ Clean the HandScanner glass with a cotton swap.

Scanning distance is not optimally used.
→ Position the HandScanner closer or further away from the
barcode label and scan.
For standard range: 3.9 - 31.5 in (10-80 cm)
For mid range: 11.8 - 59 in (30-150 cm).

The barcode label cannot be read.
→ Create new barcode label.

NO TRANSMISSION OF BARCODE DATA

PROBLEM

Barcode data is not transferred.

SOLUTION

HandScanner is not connected to the end device.
1. Scan the Pairing Barcode on the end device /
Datalogic Gateway / in Insight Mobile App.
2. Wait until the HandScanner is connected to the end device and
lights up blue twice briefly after a successful connection.

PROBLEM COULD NOT BE SOLVED?

→ Hard Reset:

1. Insert the HandScanner in the Hand Trigger.
2. Hold the trigger pressed for about 15 seconds
3. Release the trigger. Press the trigger again for
about 2 seconds to reactivate the HandScanner.

STANDARD SETTINGS:
Barcode Suffix: Enter (CR)

820118500 Rev. A

DIRECTIVES AND CERTIFICATION:
2014/53/EU Radio Equipment Directive (RED)
2011/65/EU Restriction of Hazardous Substances (RoHS)



NEED HELP?

[datalogic.com/support](https://www.datalogic.com/support)

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